



8th January 2021

Dear Parents/Carers,

I would like to say a big 'thank you' to you all for your patience and understanding as we endeavour to provide the children with the best possible remote learning in this constantly changing environment. We appreciate the feedback you have given, much of which has been positive, and have sought to amend and improve things where possible - as a school, we can best move forward if you continue to communicate with us regarding anxieties and suggestions and we will always try to respond as quickly as possible. We are, after all, a 'Listening School and a Telling School'!

We would also like to remind you to continue supporting your children by;

- Helping them log on to DB Primary, locate and complete their learning tasks
- Checking the times of their Zoom meetings and supporting them in being able to log in on time and ready to participate

Our staff have been working hard for our children and have remained extremely positive in the face of the challenge before them. They have also fed back that both they and the children look forward to their online contact and that both sides are enjoying the chance to speak and interact with each other.

We have had a couple of parents query the following points and therefore I would like to clarify them for you all:

1) Why have we continued to use DB Primary and not moved over to 'Google Classroom'

We do intend to move to the Google Classroom platform, and had already begun the preparatory work in regards to this. However as this involves significant re-training for both staff and pupils at a time when school has been primarily focused on closing the gaps caused by the last lockdown and preventing pupils from falling further behind the decision was taken to stick with the platform which was familiar and has generally worked well during our bubble closures.

We do of course regret the disruption caused by the DB Primary Website going down earlier this week, however this now appears to have been resolved and the site has been functioning well since.

2) Why will we be conducting 'Home Visits' after five days

We are a school that has exemplary practice around Safeguarding and supporting vulnerable families, and this extends to our monitoring and support for families even when pupils are working and learning remotely.

To be clear, we will only complete home visits if;



We have not had any contact with your child via 'Zoom' for five consecutive days
And you have not communicated (via phone or e-mail to the school office) the reasons as to why (which could be as simple as for example having technical issues or a child being unwell).

Please, be reassured that we only do home visits to ensure the family are well and safe (*you may wish to note that during normal school attendance a home visit would be conducted after just 3 days without contact, however this has been amended to 5 during lockdown to reflect the additional challenges families face at this time*)

As always, we will be continuously reviewing our provision and I would like to reiterate that your feedback is invaluable. Please feedback via email to the admin address any suggestions you may have. We will of course inform you of any changes that we make that we deem are necessary for the benefit of our children.

I hope you all have a good weekend and stay safe – together we will get through this.

All the best,

A handwritten signature in black ink, appearing to read 'Paven Kettory'.

Paven Kettory
Acting Headteacher

